

SUSTAINABILITY POLICY

We strive to embed sustainability into our culture, aligning our activities with the United Nations Sustainable Development Goals. Our operations adhere to national laws, regulations, and relevant international standards, adopting sustainable development targets throughout.

To provide a dignified working environment, we implement the best health and safety standards, offering regular training to foster development and progress. We regularly evaluate employee feedback and suggestions to maintain high satisfaction levels and implement necessary improvements.

We ensure equal opportunities in employment, advancement, recognition, recruitment, career development, and promotion processes through performance analysis, including for management positions. We prevent discrimination and support local/regional employment while creating opportunities for women, youth, and disadvantaged groups.

Through our corporate social responsibility projects, we support the community and our stakeholders, collaborating with various organizations to raise awareness and create opportunities in sustainability.

While continuing and developing our activities, we prioritize the health and safety of our employees and environmental protection by adopting a zero-accident principle and making occupational health and safety part of our corporate culture.

In our procurement policy, we prefer to work with local and sustainable suppliers. To minimize the environmental impacts of our activities, we focus on proper waste separation and reduction, as well as decreasing water, electricity, and natural gas consumption, alongside the use of single-use products.

We inform our guests about regional highlights and transportation options while leaving environmental cards in rooms to encourage energy conservation. We document all guest feedback and take corrective measures to enhance satisfaction, continuously monitoring and improving our product and service quality.

In planning the use of all areas within our facility, we consider guests with special needs, striving to adopt an accessible tourism approach and continuously improving to meet everyone's requirements.